

AccTech *Success*

Accpac ERP & Accpac RMS Software Streamlines Gold Reef City Theme Park Visitor Access

The versatility of the well developed retail management software suite, Accpac RMS, has been demonstrated with an unusual ticket sale, issue and tracking application that is streamlining ticket purchases and access at the Gold Reef City theme park and casino complex near Johannesburg.

Gold Reef City needed to improve access for visitors by automating the point of sale processing operations and the issue of tickets at entry points into the theme park complex. A second objective was to obtain greater control and improve overall security.

The task was allocated to Softline Accpac business partner of the year, AccTech Systems, to provide software support and services to the theme park.

Tailored Solution

AccTech Systems approached Accpac RMS to offer a solution to replace the existing standalone point of sale software system, a major shortcoming of which was its inability to integrate into Gold Reef City's Accpac back office accounting system.

AccTech Systems Managing Director Tertius Zitzke said the solution offered by Accpac RMS included full integration of all ticket sales into the Accpac ERP 500 system and the automatic printing and serialisation of tickets at each of the seven entry lanes into the theme park.

"The Accpac RMS system creates an Accpac Order Entry invoice and a cash debtor in the accounts receivable module so that an invoice and receipt are automatically generated. All of the information on each transaction is integrated into the relevant revenue accounts in the Accpac back office General Ledger and can be tracked through the serial number."

Zitzke added that the automatic printing of tickets was a much-needed feature of the Retail solution. "Ticket printing is now instantaneous and the programmable keyboards ensure that all of the 70 different kinds of tickets dictated by variations such as pensioner, adult, child, group, tour discount and the destinations they are valid for are correctly issued and that the correct sum is paid."

Accpac RMS managing director Karl Wagner said the Gold Reef City requirement presented a challenge as its needs could not be met by a standard solution. "We had to develop additional functionality. The inherent design of Accpac RMS allows such modification to meet the precise on-site needs of different applications.

"With the new Accpac and RMS solution we were able to minimise fraud by using pre-programmable keyboards that ensure tickets are always correctly printed," says Johan Weideman, Financial Manager at Gold Reef City. "For example, for people who buy entry tickets that allow them to take major fun rides in the theme park as well, the solution prints not only the entry ticket but also links a matching wrist band with the corresponding serial number. This clearly identifies people who have paid for rides and prevents 'freebie' abuse," concludes Weideman.



SUMMARY

Gold Reef City theme park has automated their point of sale with locally developed point of sale software suite, Accpac RMS. It offers full integration of all ticket sales into the Accpac ERP 500 system. All of the information on each transaction is integrated into the relevant revenue accounts in the Accpac back office General Ledger and can be tracked through the serial number.

ACCPAC SOLUTION

ACCPAC ERP 500
Accpac RMS
D-Bit Fixed Assets

BENEFITS

Accpac RMS' full integration of ticket sales into Accpac automates visitor access, improving overall security and obtaining greater control. The solution serializes tickets with corresponding wristbands and programmable keyboards minimizes fraud by ensuring tickets are printed correctly. The Automation and functionality of RMS into Accpac prevents 'freebie' abuse, improving the theme park's visitor access and streamlining transactions for maximum workflow efficiency.

INDUSTRY

Entertainment / Tourism

GEOGRAPHICAL LOCATION

Gauteng, Africa

ACCPAC®

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